

Project Details: NAeG/14-15/00016

Project id -	NAeG/14-15/00016
Name of The Project	UPOnline e-Services Portal of Uttar Pradesh
Category of Award Applying for	Outstanding performance in Citizen-Centric Service Delivery
Date of Launch	01-08-2012
Summary/Objective of the project	<p>The UPOne e-Services Portal of Uttar Pradesh http://uponline.up.nic.in) has been developed and implemented to act as a single access point for availing Government Services. At Present a total of 26 Government services of 8 departments are being delivered using this UPOne e-Services Portal of Uttar Pradesh through Common Service Centres, Lokvani Centres & e-Suvidha Centres. Till date, More than 1.73 Crores applications have been received out of which approx. 1.58 Crores applications disposed. A total of 13755 Common Service Centres (CSCs) & Lokvani Centres are registered in the rural & urban area of the State. Government of Uttar Pradesh intends to improve the quality of services to the citizens through a system of Information and Communication Technologies (ICT) involving the least manual interface. It has been well recognized that Electronic governance (e-Governance) is as an enabler to good governance in the State of Uttar Pradesh. A significant capacity in terms of physical and technology infrastructure has therefore been built to implement e-Services Portal in a competent manner, with a holistic perspective and with speed. The introduction of Information Technology in the governance process has brought about a revolution in the quality of service delivered to its citizens. It has ushered in: Transparency in the governing process. Saving of time and cost due to provision of services to the citizens through single window. Better decision making. Simplified office procedures. Checking corruption. Better office and record management.</p> <p>Citizens can apply for any of the identified 26 Government Services of 8 departments from any Common Service Centre (CSC)/ Lokvani Centres/e-Suvidha centres through UPOne e-Services Portal of Uttar Pradesh. The UPOne e-Services Portal of Uttar Pradesh provide easy, anywhere and anytime access to Government Services (both Information & Transactional) thereby, reducing number of visits of citizens to a Government office, reducing the administrative burden and service fulfillment time & costs for the Government, Citizens & Businesses and reducing direct interaction of citizen with the Government and encourage e interaction and more efficient communication.</p>
Beneficiary of the project	
Details of Project Head	
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Details of team members, if any, other than Project Head:-	
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Designation(1st team member)	Special Secretary, IT & Electronics deptt., GoUP
Name(2nd team member)	G. S. Naveen Kumar
Designation(2nd team member)	Special Secretary to Chief Minister of U.P.
Name(3rd team member)	Nagendra Singhal
Designation(3rd team member)	Head, State e-Governance Mission Team (SeMT)
Name(4th team member)	Jitendra Kumar Singh
Designation(4th team member)	Consultant, SeMT
Name(5th team member)	
Designation(5th team member)	
Name(6th team member)	
Designation(6th team member)	
Supporting documents:-	

[Award Specific Form](#)

[Self Certification by the Project Head](#)